

Shannon Gibbs  
5048 Banbury Rd  
Ashland, KY 41101

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PUBLIC SERVICE  
COMMISSION

James W. Gardner  
Vice Chairman, Kentucky Public Service Commission  
PO Box 615  
211 Sower Blvd.  
Frankfort, KY 40602-0615

November 10, 2010

Dear Mr. Gardner,

I am writing you regarding to Ky case #2009-00340. It is going on 18 months since I have requested our gas service at our businesses located on 13<sup>th</sup> St. in Ashland, KY to be changed from Columbia Gas to Natural Energy. I currently have a Natural Energy line on my property at home and use them for our gas service there. It is going into another heating season and I would appreciate your help in this matter.

Sincerely,

  
Shannon Gibbs